



Continental

PERFORMANCE REPORT (DOMESTIC MOVE)

Dear Customer,

It is the policy of Continental Movers & Storage to continually monitor the standard of our services. We set the highest standards for our staff and very much appreciate your assistance in completing this form. Thank you once again for choosing Continental Movers & Storage.

Customer : Mrs M.M. Matli Account : Embassy of Lesotho, Africa

Supervisor : Ragudm

5 = Excellent 4 = Very Good 3 = Fair 2 = Poor 1 = Others

| PERFORMANCE CATEGORIES | 1 - 5 |
|---------------------------------|-------|
| PERFORMANCE OF OUR CREW | 5 |
| PUNCTUALITY | 5 |
| NEATNESS | 5 |
| COURTESY | 5 |
| PACKING QUALITY (ORIGIN) | 5 |
| COMMUNICATION WITH OUR CREW | 5 |
| COMMUNICATION (WITH OUR OFFICE) | 5 |

Comments: Excellent team work . Good packing quality.

Do you have any suggestions as to how our services might be improved?

Would you recommend Continental Movers to your colleagues and friends ? YES / NO

Customer's Signature : [Signature] Date: 21-12-2018

Time Completion : 16:10